



Disability Recommendations: One Size Does NOT Fit All.

Because every retirement system has its own regulations and capabilities, a one-size-fits-all approach to disability evaluations simply doesn't work.

With 20+ years of experience, Commonwealth Medicine's Disability Evaluation Services

currently reviews more than 40,000 disability applications a year for retirement systems and Medicaid agencies throughout the United States.

We assist clients with a full spectrum of review services, including backlog reductions, training and consulting, and help with sensitive or contested cases.



Our clients appreciate our clinical strength and holistic approach, developing processes that are customized to the needs of each system and integrated into the workflow of the organization.

We emphasize continuous collaboration, devoting special attention to customer service, staff relationships, regulations and processes to achieve the best possible results for the system and its members.

Our Approach:

Customized. Compliant. Comprehensive.

Customized, holistic approach

- In-depth **review of statutes and regulations**
- Focus on superior service through **collaboration** and **commitment to communication**
- **Continuous quality review and refinement** of disability recommendation process
- Thorough **evidence-based recommendations** delivered in a timely manner
- **Clinical care coordination and therapeutic pharmacy case management** for members with chronic disease

Cloud-based secure portal

- **Cloud-based portal** enables collection, storage and sharing of members' information and data with the retirement system
 - **Security-hardened**
 - **Fully HIPAA compliant**
 - **SOC 2 Type II**
- **Dedicated phone lines** provide enhanced service for retirement system and members
- Convenient access to **customized reporting capabilities**

Case management process

- **Administrative staff** contact members to introduce Disability Evaluation Services and our process
- **Licensed clinical case manager** oversees the development of the case file
- **Certified vocational rehabilitation counselors** assess members ability to work
- **Licensed physicians** determine functional limitations and make a final recommendation on disability

Centralized team

- **31 physicians** from a broad range of specialties
- **22 registered nurses**
- **19 certified vocational rehabilitation counselors**
- **9 licensed allied health professionals**, including physical and occupational therapists
- **30 administrative staff**
- **Competency-tested bi-lingual staff** in several languages to provide interpreter services for enhanced member and administrative support

**Retirement System
and Members**